

Temuri Razmadze

Senior Product Designer (UX/UI)

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Eligible to work in the EU — no visa sponsorship required · Open to hybrid / remote roles across Poland · B2B or employment contract

PROFILE

Senior Product Designer with **10+ years** and **30+ shipped products** across banking/fintech, e-commerce, marketplaces, SaaS, insurance, and healthcare. Led the redesign of TBC Bank's Business Internet Bank — winner of the “**Best Online Portal**” category in Global Finance's World's Best Corporate/Institutional Digital Banks Awards 2021. Work consistently shows up in the numbers: +21% sales after a WCAG AA redesign, NPS 55→64, checkout drop-off -22%. Recent focus: designing AI-driven product experiences (LLM-supported assessments, AI matching) and working in an AI-augmented design workflow (Claude Code, Lovable, Figma Make).

CORE SKILLS

Product & UX: Product design · Design systems · Information architecture · Interaction design · Wireframing · Prototyping · Responsive design · UX writing

Research & validation: UX research · Usability & tree testing · Customer journey mapping · Design audits · Data-informed design (HEART, KPIs)

Accessibility: WCAG 2.1 AA · Inclusive design

AI-augmented design: Claude Code (in-repo UI prototyping) · Lovable · Figma Make · AI-assisted design critique & research · Designing for AI/LLM products

Ways of working: Figma · Stakeholder workshops · Roadmap estimation · Design leadership · Mentoring · Agile / sprint-based delivery

PROFESSIONAL EXPERIENCE

Senior Product Designer — Digipal

Apr 2026 – Present · Remote (PL)

Sole design lead redesigning an enterprise capital-markets data & analytics platform used by banks, asset managers, and exchanges; day-to-day collaboration with client engineering, backend, and stakeholders.

- Led the end-to-end redesign — built the foundation design system, reworked the core experience, and designed new functionality centred on **self-service administration** (organisation, account, and user-permission management) to cut support load, time, and cost.
- Ran weekly research and co-design sessions with admin users; set design direction, prepared roadmap estimates, and led an in-person requirements workshop as the single design owner.
- Mentored two junior designers (UI and product) and onboarded them to the platform and design system.
- Work in an AI-augmented workflow — Claude Code for in-repo UI prototyping, AI-assisted design critiques, and rapid concept generation with Lovable and Figma Make.

Senior User Experience Designer — goLance

Apr 2025 – Apr 2026 · Remote (PL)

Global freelance marketplace (1M+ freelancers). Owned design for the freelancer portal, client side, payments, and AI-driven features, working directly with AI/data and product teams.

- Designed the LLM-supported **Cultural Fit Assessment** (scenario-based, AI-generated adaptive questions) and the ML-based matching experience surfacing compatibility scores in hiring flows — **+25% project engagement**.
- Redesigned payment flows, cutting checkout drop-off by **22%** and support load by **40%**.
- Collaborated on **Mango AI**, the platform's contractor-management assistant — UX for AI-generated summaries and performance insights.
- Designed dashboards, scheduling, and time-tracking workflows; improved marketplace usability, cutting task completion time by **30%**.

Experience Designer → Senior Experience Designer — EPAM Systems

Jan 2022 – Apr 2025

Senior Experience Designer · client: Novocure (global oncology, 30+ countries) — Jul 2024 – Apr 2025

- Designed WCAG AA-compliant experiences for a medical-device HCP portal across US, German, and French markets — **+21% sales** in Q4 2024, SUS 87/100.
- Took over design leadership mid-project after the lead left: set up design processes and stakeholder workshops (on-site in Lucerne), improving team velocity by **30%**.
- Restarted a failed-vendor project from scratch and delivered all MVP alpha/beta requirements on time — 350+ requirements, 400+ prototype screens across three markets.

Experience Designer · client: Rogers Communications (Canadian telecom) — Jan 2022 – Jul 2024

- Redesigned the multi-line device buy flow of OneView, the rep-facing sales platform of a 10M+-customer telecom — **-25% time-on-task**.
- Cut user error rate by **80%** through accessibility audits; IA and usability improvements reduced new-agent onboarding from 3 weeks to 1.
- Received the “Customer Centered” badge twice; 3.9/4 stakeholder rating.
- **EPAM-wide:** built and maintained 4 design systems, reducing delivery time by up to **50%**; mentored designers through to senior promotions.

Lecturer — IT Academy Step Georgia

Feb 2021 – Apr 2022 · part-time

- Taught human-computer interaction and interaction design; mentored 15+ students into internships and junior design roles.

UX Designer → Senior Product Designer — TBC Bank

Jun 2016 – Jan 2022 · Tbilisi, GE

Senior Product Designer / Information Architect — Apr 2019 – Jan 2022

- Led the redesign of the **Business Internet Bank** — winner of the “Best Online Portal” category, Global Finance World's Best Corporate/Institutional Digital Banks Awards 2021.
- Improved Business Mobile Bank NPS from **55 to 64**; measured impact with Google's HEART framework.
- Redesigned the corporate intranet (**+20% engagement**) and website information architecture (**-7% drop-off**).

UX Designer — Jun 2016 – Apr 2019

- Built the foundation of TBC's design system; designed loan and savings calculators that lifted lead conversion by **12%**.

Project Manager — GeoLab

Apr 2015 – Apr 2016 · Tbilisi, GE

- Managed delivery of digital projects — the cross-functional foundation for later product-design work.

EDUCATION & CERTIFICATION

BA, Economics and Business (minor in Computer Science) — Tbilisi State University, 2011 – 2015

Advanced UX Design — Academy of Digital Industries, 2019

LANGUAGES

English — C1, full professional proficiency · **Georgian** — native

I hereby give consent for my personal data included in this document to be processed for the purposes of the recruitment process, in accordance with Regulation (EU) 2016/679 (GDPR).